

SUMMER 2008 - Testimonials

Thank you

Our most sincerest thank you to all the volunteers who have joined us up to now, especially to the parents and the teens for making this summer a great success! We would also like acknowledge the efforts of our staff including counsellors, program directors, master of ceremonies and the office support!

"I loved the whole experience and the location of Valdelavilla itself was also **wonderful**. Christine, Dani and Jason were **the best!** Can I sincerely say that I found Christine to be a very professional, organised and truly fun person - she is definitely one of the company's biggest assets (but I'm sure you know that). I will definitely be applying again and I will spread the word too. Hopefully she'll be the MC when I come again. Could you tell me when your teen programme will be out for next year as I am trying to get a group of Tourism students interested. Thanks again for the fabulous experience. Best Regards. Maxine"

"I just wanted to say thank you for this **amazing** opportunity. I have made friends that I cannot go a whole day without talking to. I enjoyed this experience more than anything I've ever done. I just wanted to say that I am extremely grateful for this experience. And I also wanted to say that Colby and Sandra are **AWESOME**; as are the counsellors. They made the camp. It was **incredible**. Thank you so much. Chelsea Seibold"

"Hello Luke,
I just wanted to say that the Pueblo Inglés experience at Valdelavilla last week exceeded my expectations and I want to give a **big kudos** to the company. It was a pleasure and a privilege to be a part of such a wonderful activity. The leaders were all professional and fantastic, and the staff was **marvellous**. All the Spaniards and Anglos were a delight to work with. It was very nice to meet you at lunch on Thursday, even if very briefly. Keep up the great work! Thanks again and very best wishes, Angela McCabe"



"I just wanted to thank you and your team for looking after Fiona so well and giving her **the time of her life**. She was **buzzing** on her return, even though it was 2 a.m and she hasn't stopped talking about it since she is now talking about her **return trip next year!** The decision to let Fiona go on this trip was very difficult and the lead up to her departure I was **incredibly worried**, but I knew I had to let her spread her wings as she so desperately wanted to go. I am **thrilled I gave her this opportunity** which has **opened her eyes and increased her confidence**. Many, many thanks. Dee"

"Dear Caroline

I hope you and Luke both had great vacations and weddings! You were certainly a **highpoint** in kicking off the program. **Your gift is to make people feel valued**. Thank-you once again for this **tremendous opportunity** to connect with so many wonderful people. All the best in the upcoming year. Thanks again. Helen"

"Hey Sandra!!! Just wanted to say thank you for an **absolutely amazing** experience.

You and Colby are the **GREATEST** people I have met in a while! People I have met in a while! Keep in contact!!! Have fun with Bruce! Sherbaz"

"I would like to sincerely **thank all involved** in Pueblo Ingles for the **fantastic** week my daughter Joy Murphy just spent with you. I was **apprehensive about her going** as she is only 14 but she had such a **wonderful time and found the care so good** that she is looking forward to going **next year** for 2 weeks!

Should you need anyone as a recommendation for other nervous parents please feel free to put them in contact with me.

Thank you all again so much, Regards, Daria Ryan"

"Hello to everyone in the Anglo Department:

I would like to send many thanks for the **absolutely superbly organized** 2 weeks my daughter just spent in La Alberca.

I was quite confident she would enjoy her part in the Pueblo Ingles program- although only 15 she is quite outgoing - however her stay in La Alberca **exceeded all my expectations** (and hers as well). I am sure i am one of **many happy parents** to be listening to all the stories from these past 2 weeks...



Ivanka made many friends from all around the world and **absolutely loved the whole experience** and is already counting on coming back next summer (provided she gets in of course).

Once again thank you for answering all enquiries i might have had prior to the program and **excellent parent support overall**. Thanks again. Regards, Irene Morava"

"Just wanted to express our appreciation for the **wonderful week** our daughter, Robin, had with pueblo ingles last week in La Alberca - she was **bubbling over with excitement** about all of her new friends -she will miss all of them! Linda R"

"Please **thank everyone involved**, Jodie has arrived back having enjoyed herself so much 'best week of my life!' to quote her. She talked non stop all the way from the airport. Is sleeping now but I know she has made some **great friends** and had a **fantastic** experience. **Thanks you all** once again. Denise von Roretz"

"Thank you for such an **amazing and unforgettable** experience at La Alberca! The people (both Anglos and Spaniards) were not only amazing, intelligent, and kind people, the area and accomodations were also **wonderful!** My week was **filled with laughter** and I made so many **new friends**.

I am telling everyone about your course, and hope to return again soon.

p.s I also have to note that **Akemi and Pablo were beyond amazing and professional!** What an amazing staff you have! Much love.Charlene Bosiak "

" I think both Chuck and I were a **little hesitant** about coming to Pueblo Ingles. After all, we didn't actually know anyone who had participated and we were travelling a very long distance to be held captive in a remote place with a group of strangers! But we were **totally impressed**—from the moment we met our fellow anglos at Casa Patas to the last tearful hugs at the bus stop.

Of course we know that there's a lot of organization and **hard work** that underlies the enchantment, so we especially want to thank your **fantastic staff**—Miguel, Pablo, Richi, Jez, Eduardo and the rest—for making our experience at Valdelavilla so **magical**. We can **hardly wait** for the opportunity to be "held captive" at Pueblo Ingles again. Our **deepest thanks** for an **absolutely amazing time**. -- Chuck and Joan Hommel"



"Hi, to all the good folks at Pueblo Ingles. **You were right**, it was an experience of a **lifetime**, and I thoroughly enjoyed each and every minute. Even though the weather could have been warmer (reminded me of home) that did not deter me from having a **heart-warming experience**. Brian and Sabela did a very professional job, and should be commended on their skills in running such a tight schedule for so many different people, and always remain calm and supportive of everyone. I commend **your organizational skills**, and ability to always be cheerful and ready to participate in the next activity, Brian and Sabela. **We were lucky to have you**. I liked the fact that **the age of the Anglos was varied and gave a variety of experiences to the Spaniards**. The rooms were adorable, and food delicious. I hope the Spanish folks got as much out of the programme as we all did. Best wish to all of you, and hopefully I will see **you all again** sometime in the future. Keri Martens"

"Dear Luke and Caroline et al. Just a quick message to say a **massive thanks to you all** for making my first (and **hopefully not the last**) Pueblo Ingles programme run so smoothly. Cheers guys, Ben"

"First I would like to say that the **program works very effectively** in meeting both the needs of the Spaniards and the Anglos.

"It was **truly amazing** to see the transformation of the Spaniards from being shy and unsure of their ability to function in an all English environment to a group of individuals who bonded with all of us and really put them selves out as I am sure they have never done before. This comfort zone that they found themselves in truly allowed them to learn and grow. This comfort zone, of course, was no accident but rather a **product of how your program is set up**. Bravo to you. "

"You also took very good care of us Anglos. We were well housed and fed and allowed to use our talents and life experiences as we saw fit. **The mixing of us with respect to age, gender, and background is a reflection of how well you have fine-tuned your program**. I took away a new understanding of the Spanish culture and now I know I must return to explore some more. One of the biggest joys in my life is getting to know and understand people of other cultures and this was **the most in-depth and satisfying experiences** I have ever been a part of. Thank you for that.

Second I must comment on the staff.



Pueblo Inglés

Jez was a man born for this job. I found him to be very **professional** and yet very easy to talk to. He kept the group moving and on time which allowed all of us to get as much as possible out of our short time together. He motivated us, entertained us, informed us, and kept us in line when necessary. Where he gets all his energy is beyond me. He never missed any event that was going on. Thanks Jez!

Sabela is also someone who also **enjoys her job** and it showed through every time she interacted with all of us. The schedules she either laid out or helped lay out gave everyone a chance to get to know everyone else. I'm sure that coordinating those schedules doesn't come easily. She was **always up beat and enthusiastic** no matter what we were doing at the moment. As an added bonus we all got to enjoy her **lovely singing voice and her musical talents**. **Way to go** Sabela. Thanks again for giving me the opportunity to participate with your organization and I look forward to **doing it again**.

Keep the faith. Richard G. Warner."

